

## Subject: TDcH / TDmH Equipment File Date : 22<sup>nd</sup> August 2024

## How to download the TDcH / TDmH Equipment File.

- 1. Set up a Static IP address on your laptop. The default IP Address for the TDcH/TDmH is 192.168.0.100
- 2. Connect a CAT cable between your laptop and the TDcH / TDmH 'Ethernet 1' port.
- 3. Log onto the TDcH / TDmH Service Tool:
  - a. After setting up the static IP on your laptop, enter the default IP Address into your browser, (192.168.0.100).
  - b. You will see the TDcH / TDmH Service Tool Login page:

ΤV	COMPACT HEADEND Service Tool				
Login to configure system					
Name: Product Code:	TDcH 22STC-I				
Password					
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	Login	$\rightarrow$			

c. Enter the default password, 'triax1234' (all lower case, no spaces).



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4. The TDcH / TDmH GUI will open:

TRIAX				Dashiboard Admin Logout
TV COMPACT HEADEND Service Tool	★ - Ø - → 1. Settings 2. Connections 3. Inputs	<ul> <li>A CAM</li> <li>5. Sorambler</li> <li>6. Outputs</li> <li>7. LCN</li> </ul>	8. Overview	Save Configuration
Settings Please configure the main information in order to proceed the device setup.				
	Ethernet port 1 interface	• Subnet Mask	* Default Gateway	
	10.44.1.185	255.255.255.0	10.44.1.254	
	MAC Address: 30:1f:9a:70:8b:25	Status: 🔵	Submit	
	Ethernet port 2 interface	Subnet Mask		
	DHCP O Manual			
	MAC Address:	Status:	Submit	
	SFP interface	Subnet Mask		
	169.254.1.1	255.255.255.0		
	IPTV input address	* Subnet Mask	* VLAN ID	
	0 169.254.1.1	255.255.255.0		
	* IPTV output address	* Subnet Mask	* VLAN ID	
	0 169.254.1.1	255.255.255.0		
	MAC Address: 30:1f:9a:70:8b:27	Status: 🔴	Submit	
© TRIAX UK Ltd				← Previous Step Continue →

a. Select 'ADMIN', and the drop down menu below will open:

📄 Triax   Login 斗 https://www.triax.com/ 📕 DIGITALBI	TRATE : Digit G speed test google - Go 🕀 http://skym	aster3.nea 🕀 Triax - V2Test 🎯 Citrix Receiver 🕀 DOL V2 Live 🕀 DOL V2 Admin Live	>> 🗅 Other Bookman
			Dashboart Admin Logout
Satisfies 2 Connections 2 Inside			Export Configuration Import Configuration Clear Configuration
n ootango 2. ou recitorio o, inpato	n onw o soumoio o ouguto 7. Low	C. OFGTREW	Download Log Files Download Equipment File Download SNMP MIB
			Licenses
* Ethernet port 1 interface	* Subnet Mask	Default Gateway	Update Software Reboot
10.44.1.185	255.255.255.0	10.44.1.254	
MAC Address: 30:1f:9a:70:8b:25	Status: 🔵	Submit	

- b. Select 'Download Equipment File'
- c. Save the file, (as downloaded do not rename).
- d. E-Mail the file to <a href="mailto:support@triax.com">support@triax.com</a>
- e. Triax UK will raise the license(s) and send you an activation file when the order is received.